

SIHCCS201A

SIHCCS201A

Greet and prepare clients for salon services

This report shows the development and continuous improvement for SIHCCS201A. It monitors all changes made to every question, resource and workplace activity in this unit, along with the mapping and the person who did the improvement.

Date	Person	Task	Question ID	Improvement
21 Jul 2015 - 10:19 AM	Michael Sheppard	Trainer Sign-off 1 - Paperwork Received and Tasks Complete		Changed the resource display behaviour.
28 Oct 2014 - 7:46 AM	Michi Harris			Created a new task: Trainer Sign-off 2- Greet and prepare clients for salon services
28 Oct 2014 - 7:44 AM	Michi Harris			Created a new task: Trainer verification
27 Oct 2014 - 4:43 PM	Michi Harris			Question status set to Ready.
27 Oct 2014 - 4:43 PM	Michi Harris			Question mapping status set to Ready.
27 Oct 2014 - 4:43 PM	Michi Harris			Workplace activity status set to Ready.
27 Oct 2014 - 4:43 PM	Michi Harris			Workplace activity mapping status set to Ready.
27 Oct 2014 - 4:19 PM	Michi Harris			Created a new workplace activity task: Prepare client for salon services including: Cut, Color, design, lightening, chemical reformation and scalp treatments
27 Oct 2014 - 4:14 PM	Michi Harris			Created a new workplace activity task: Identify the service procedures of the salon

27 Oct 2014 - 4:14 PM	Michi Harris			Created a new workplace activity task: Identify the service areas of the salon
27 Oct 2014 - 4:14 PM	Michi Harris			Created a new workplace activity task: Correctly source clients records
27 Oct 2014 - 4:14 PM	Michi Harris			Created a new workplace activity task: Greet and welcome client appropriately
27 Oct 2014 - 4:14 PM	Michi Harris			Created a new workplace activity task: Offer beverage and reading material appropriate to the clients needs
27 Oct 2014 - 4:14 PM	Michi Harris			Created a new workplace activity task: Direct client to service area in a safe manner
27 Oct 2014 - 4:14 PM	Michi Harris			Created a new workplace activity task: Inform senior stylist of clients arrival
27 Oct 2014 - 4:14 PM	Michi Harris			Created a new workplace activity task: Inform client that senior stylist will provide consultation
27 Oct 2014 - 4:14 PM	Michi Harris			Created a new workplace activity task: Cape client in preparation for service
27 Oct 2014 - 4:14 PM	Michi Harris			Created a new workplace activity task: Check client is comfortable and offer additional beverages and reading material
27 Oct 2014 - 4:14 PM	Michi Harris			Created a new workplace activity task: Interpret and follow verbal instructions from senior operators
27 Oct 2014 - 4:14 PM	Michi Harris			Created a new workplace activity task: Gain feedback from client
27 Oct 2014 - 4:09 PM	Michi Harris			Created a workplace activity: Greet and prepare clients for salon services
27 Oct 2014 - 4:08 PM	Michi Harris	Seat and prepare client for service video response		Updated mapping for questions 1 through to 4.
27 Oct 2014 - 4:07 PM	Michi Harris	Seat and prepare client for service video response	6802	Original question.

27 Oct 2014 - 4:07 PM	Michi Harris	Seat and prepare client for service video response	6802	Original question.
27 Oct 2014 - 4:01 PM	Michi Harris	Seat and prepare client for service video response		Updated mapping for questions 1 through to 4.
27 Oct 2014 - 3:56 PM	Michi Harris	Seat and prepare client for service video response	6762	Original question.
27 Oct 2014 - 3:53 PM	Michi Harris	Seat and prepare client for service		Changed the task behaviour to go back to the start on an incorrect answer.
27 Oct 2014 - 3:52 PM	Michi Harris	Seat and prepare client for service		Updated mapping for questions 1 through to 4.
27 Oct 2014 - 3:52 PM	Michi Harris	Seat and prepare client for service		Updated mapping for questions 1 through to 4.
27 Oct 2014 - 3:51 PM	Michi Harris	Focusing on clients		Changed the task behaviour to go back to the start on an incorrect answer.
27 Oct 2014 - 3:50 PM	Michi Harris	Making client comfortable		Updated mapping for questions 1 through to 7.
27 Oct 2014 - 3:47 PM	Michi Harris	Making client comfortable		Changed the task behaviour to go back to the start on an incorrect answer.
27 Oct 2014 - 3:47 PM	Michi Harris	Making client comfortable		Removed a Youtube resource.
27 Oct 2014 - 3:47 PM	Michi Harris	Making client comfortable		Added a new Youtube resource.
27 Oct 2014 - 3:47 PM	Michi Harris	Making client comfortable		Added a new Youtube resource.
27 Oct 2014 - 3:47 PM	Michi Harris	Making client comfortable		Added a new Youtube resource.
27 Oct 2014 - 3:47 PM	Michi Harris	Making client comfortable		Added a new Youtube resource.
27 Oct 2014 - 3:47 PM	Michi Harris	Making client comfortable		Added a new Youtube resource.
27 Oct 2014 - 3:47 PM	Michi Harris	Making client comfortable		Added a new Youtube resource.
27 Oct 2014 - 3:47 PM	Michi Harris	Making client comfortable		Added a new Youtube resource.
27 Oct 2014 - 3:47 PM	Michi Harris	Making client comfortable		Added a new Youtube resource.
27 Oct 2014 - 3:47 PM	Michi Harris	Making client comfortable		Added a new Youtube resource.
27 Oct 2014 - 3:45 PM	Michi Harris	Focusing on clients		Updated mapping for questions 1 through to 6.
27 Oct 2014 - 3:41 PM	Michi Harris	Welcoming arriving clients		Updated mapping for questions 1 through to 3.
27 Oct 2014 - 3:41 PM	Michi Harris	Welcoming arriving clients		Updated mapping for questions 1 through to 3.
27 Oct 2014 - 3:38 PM	Michi Harris	Seat and prepare client for service video response	6806	Deleted Question.
27 Oct 2014 - 3:37 PM	Michi Harris	Seat and prepare client for service video response		Added a new Youtube resource.

27 Oct 2014 - 3:37 PM	Michi Harris	Seat and prepare client for service video response		Added a new Youtube resource.
27 Oct 2014 - 3:37 PM	Michi Harris	Seat and prepare client for service video response		Added a new Youtube resource.
27 Oct 2014 - 3:36 PM	Michi Harris	Seat and prepare client for service video response		Added a new Youtube resource.
27 Oct 2014 - 3:36 PM	Michi Harris	Seat and prepare client for service video response		Added a new Youtube resource.
27 Oct 2014 - 3:35 PM	Michi Harris	Seat and prepare client for service video response	6802	Added existing question into task
27 Oct 2014 - 3:35 PM	Michi Harris	Seat and prepare client for service video response	6800	Added existing question into task
27 Oct 2014 - 3:35 PM	Michi Harris	Seat and prepare client for service video response	6799	Added existing question into task
27 Oct 2014 - 3:34 PM	Michi Harris	Seat and prepare client for service video response	6806	Original question.
27 Oct 2014 - 3:29 PM	Michi Harris	Seat and prepare client for service video response	6762	Original question.
27 Oct 2014 - 2:35 PM	Michi Harris	Seat and prepare client for service		Added a new Youtube resource.
27 Oct 2014 - 2:35 PM	Michi Harris	Seat and prepare client for service		Added a new Youtube resource.
27 Oct 2014 - 2:35 PM	Michi Harris	Seat and prepare client for service		Added a new Youtube resource.
27 Oct 2014 - 2:35 PM	Michi Harris	Seat and prepare client for service		Added a new Youtube resource.
27 Oct 2014 - 1:00 PM	Michi Harris	Seat and prepare client for service	6790	Original question.
27 Oct 2014 - 12:57 PM	Michi Harris	Seat and prepare client for service	6788	Original question.
27 Oct 2014 - 12:54 PM	Michi Harris	Seat and prepare client for service	6787	Original question.
27 Oct 2014 - 12:52 PM	Michi Harris	Seat and prepare client for service	6785	Original question.
27 Oct 2014 - 12:47 PM	Michi Harris	Focusing on clients		Added a new Youtube resource.
27 Oct 2014 - 12:47 PM	Michi Harris	Focusing on clients		Added a new Youtube resource.
27 Oct 2014 - 12:47 PM	Michi Harris	Focusing on clients		Added a new Youtube resource.
27 Oct 2014 - 12:47 PM	Michi Harris	Focusing on clients		Added a new Youtube resource.

27 Oct 2014 - 12:47 PM	Michi Harris	Focusing on clients		Added a new Youtube resource.
27 Oct 2014 - 12:47 PM	Michi Harris	Focusing on clients		Added a new Youtube resource.
27 Oct 2014 - 12:46 PM	Michi Harris	Focusing on clients	6783	Original question.
27 Oct 2014 - 12:38 PM	Michi Harris	Focusing on clients	6781	Deleted Question.
27 Oct 2014 - 12:38 PM	Michi Harris	Focusing on clients	6782	Original question.
27 Oct 2014 - 12:37 PM	Michi Harris	Focusing on clients	6782	Original question.
27 Oct 2014 - 12:37 PM	Michi Harris	Focusing on clients	6780	Original question.
27 Oct 2014 - 12:26 PM	Michi Harris	Focusing on clients	6778	Original question.
27 Oct 2014 - 12:22 PM	Michi Harris	Focusing on clients	6777	Original question.
27 Oct 2014 - 12:16 PM	Michi Harris	Focusing on clients	6776	Original question.
27 Oct 2014 - 12:13 PM	Michi Harris	Focusing on clients	6767	Original question.
27 Oct 2014 - 12:10 PM	Michi Harris	Welcoming arriving clients		Added a new Youtube resource.
27 Oct 2014 - 12:10 PM	Michi Harris	Welcoming arriving clients		Added a new Youtube resource.
27 Oct 2014 - 12:04 PM	Michi Harris	Welcoming arriving clients		Added a new Youtube resource.
24 Oct 2014 - 1:20 PM	Michi Harris	Focusing on clients	6766	Deleted Question.
24 Oct 2014 - 12:05 PM	Michi Harris	Welcoming arriving clients	6765	Original question.
24 Oct 2014 - 12:04 PM	Michi Harris	Welcoming arriving clients	6765	Original question.
24 Oct 2014 - 12:03 PM	Michi Harris	Welcoming arriving clients	6764	Testing the question functionality/formatting.
24 Oct 2014 - 12:01 PM	Michi Harris	Welcoming arriving clients	6764	Original question.
24 Oct 2014 - 11:53 AM	Michi Harris	Welcoming arriving clients	6764	Testing the question functionality/formatting.
24 Oct 2014 - 11:46 AM	Michi Harris	Welcoming arriving clients	6764	Original question.
24 Oct 2014 - 11:45 AM	Michi Harris	Welcoming arriving clients	6764	Original question.
24 Oct 2014 - 11:44 AM	Michi Harris	Welcoming arriving clients	6764	Original question.
24 Oct 2014 - 11:40 AM	Michi Harris	Welcoming arriving clients	6763	Original question.
24 Oct 2014 - 11:35 AM	Michi Harris			Created a new task: Welcoming arriving clients
23 Oct 2014 - 2:56 PM	Michi Harris			Created a new task: Speaking with senior operator video response
23 Oct 2014 - 2:56 PM	Michi Harris	Seat and prepare client for service video response	6762	Original question.
23 Oct 2014 - 2:55 PM	Michi Harris			Created a new task: Greet client video response

22 Oct 2014 - 10:30 AM	Michi Harris	Making client comfortable	6732	Original question.
22 Oct 2014 - 10:28 AM	Michi Harris	Making client comfortable	6731	Original question.
22 Oct 2014 - 10:05 AM	Michi Harris	Making client comfortable	6730	Original question.
22 Oct 2014 - 9:56 AM	Michi Harris	Making client comfortable	6728	Original question.
22 Oct 2014 - 9:48 AM	Michi Harris	Making client comfortable	6727	Original question.
22 Oct 2014 - 9:39 AM	Michi Harris	Making client comfortable	6726	Original question.
22 Oct 2014 - 9:25 AM	Michi Harris	Making client comfortable	6725	Original question.
10 Sep 2014 - 12:30 PM	Michi Harris			Created a new task: Greet client video response
10 Sep 2014 - 12:30 PM	Michi Harris			Created a new task: Speaking with senior operator video response
10 Sep 2014 - 12:28 PM	Michi Harris			Created a new task: 1.2 1.3 Focusing on clients
10 Sep 2014 - 12:28 PM	Michi Harris			Created a new task: 1.4 2.5 Making client comfortable
10 Sep 2014 - 12:28 PM	Michi Harris			Created a new task: Part 2
10 Sep 2014 - 12:28 PM	Michi Harris			Created a new task: 2.1 Showing clients to service area
10 Sep 2014 - 12:28 PM	Michi Harris			Created a new task: 2.2 2.3 Communicate with senior operator
10 Sep 2014 - 12:28 PM	Michi Harris			Created a new task: 2.4 Seat and prepare client for service
10 Sep 2014 - 12:28 PM	Michi Harris			Created a new task: Part 1
10 Sep 2014 - 12:28 PM	Michi Harris			Created a new task: 1.1 Welcoming arriving clients
10 Sep 2014 - 12:23 PM	Michi Harris			Autopopulated the task headings from the elements.
13 May 2014 - 2:23 PM	Tim Harris	Trainer Sign-off 1 - Paperwork Received and Tasks Complete	5401	Created a new verification question.
13 May 2014 - 12:54 PM	Tim Harris	Trainer Sign-off 1 - Paperwork Received and Tasks Complete	5397	Created a new verification question.
13 May 2014 - 12:51 PM	Tim Harris	Trainer Sign-off 1 - Paperwork Received and Tasks Complete	5396	Created a new verification question.

13 May 2014 - 12:48 PM	Tim Harris	Trainer Sign-off 1 - Paperwork Received and Tasks Complete	5395	Created a new verification question.
13 May 2014 - 12:36 PM	Tim Harris	Trainer Sign-off 1 - Paperwork Received and Tasks Complete	5393	Created a new verification question.
13 May 2014 - 12:36 PM	Tim Harris	Trainer Sign-off 1 - Paperwork Received and Tasks Complete	5394	Created a new verification question.
13 May 2014 - 10:53 AM	Tim Harris	Trainer Sign-off 1 - Paperwork Received and Tasks Complete	5390	Created a new verification question.
13 May 2014 - 10:53 AM	Tim Harris	Trainer Sign-off 1 - Paperwork Received and Tasks Complete	5391	Created a new verification question.
13 May 2014 - 10:53 AM	Tim Harris	Trainer Sign-off 1 - Paperwork Received and Tasks Complete	5392	Created a new verification question.